



REVISIONS TO WATER RULES

(Effective June 8, 2017)

- Once a Customer's water service has actually been turned off for nonpayment, service shall not be restored until the balance of the account, including penalties has been paid in full.
- No reconnection of water service for new accounts, seasonal accounts, and previously delinquent accounts shall be made until the all fees are paid (in addition to full payment of any balance due on previous accounts).
- A charge of thirty-five dollars (\$35) will be made for the reconnection of water and/or sewer service after discontinuance of service for non-compliance with the Village's rules and regulations, except for the charge for any service turned on at the request of a Customer after regular business hours or on Saturdays, Sundays or holidays, which will be the actual cost incurred by the Village.
- There will be no credits or adjustments given to customers watering their lawn/gardens, washing vehicles, power washing, or similar activities without a deduct meter. There shall be no allowances made for water used or unaccounted for or wasted through carelessness or neglect.
- The exception to this would be for those filling swimming pools. The Village require those customers to notify the Water Department so Village personnel can get a reading prior to filling and then again immediately following.
- For those interested in finding out more information regarding secondary or deduct meters, please contact the water office at 614-873-3527 or visit our website at www.plain-city.com.